

2020 Design Customer Spotlight: Charity Gilsdorf from Dream Kitchen & Bath LLC

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2020 Customer Spotlight

After working in the flooring department for a few years, Charity Gilsdorf, winner of the 2020 Design Inspiration Awards contest in the **Avanity** category, started her kitchen design career with Lowe's in 2014. "I spent as much time as possible learning what I could of 2020 Design and soon started my current position with Dream Kitchen & Bath," says Gilsdorf. "I love designing and have enjoyed working in the remodeling industry and plan to do so for many years to come."

Question & Answer Session

When did you start using 2020 Design and what were some of your reasons for choosing that software?

I started using 2020 Design in 2014 as a designer at Lowe's. 2020 Design is used for all of their stores with kitchen designing capabilities.

What are some of the most helpful features you use in 2020 Design and why?

Being able to import my own textures allows for unlimited designs.

What has been your experience working with 2020 (support, training, sales, etc.)?

So far, my experiences with support have all been pleasant.

What was the inspiration behind the design you submitted for the 2020 contest?

I entered in the Avanity category, so I first chose the vanity. I wanted to make the design as dramatic and luxurious as possible, highlighting the gold accents and chic style to the cabinet.



About the Designer

Charity Gilsdorf
Dream Kitchen & Bath LLC

Favorite design style:
Modern, eclectic

Favorite paint color:
Black, neutral colors with pops of blue and green

Favorite industry site/blog:
HOZZ

Favorite book:
Outlander

Favorite designer:
Landon Mondragon

Describe your creative process. What questions do you ask your clients? Where do you get your inspirations from?

The questions I ask my clients are fairly simple – What do you like and not like about your current space? How do you use your kitchen? If they need guidance on selecting materials, I request that they send me photos of what they like and try to capture some of those elements in my design. Other than that, I just get creative!

Do you design spaces other than kitchens and bathrooms? If so, which ones?

I often design fireplaces and office spaces.

Do you use any 2020 Cloud decorative items?

ALL the time. I use chairs, plants, people, miscellaneous shapes when trying to create things, lighting (need more of that!), rugs, food, wall décor... all of it!

Which catalogs were used in the design you submitted for this contest?

I used sample catalogs to create the wainscoting, windows with mullions to create the shower doors, of course Avanity for the cabinetry, and several 2020 Cloud items. The textures were mostly imported.

What guidance would you provide to any designer who is considering 3D CAD tools for interior design?

I suggest 2020 Design primarily for anything involving cabinetry that requires detailed renderings.

Tell us something unusual that has happened in your career.

Enjoying my job seems to be quite unusual! I have many friends and family members who are stuck at jobs that they hate. I love designing and seeing my clients' faces when they see their designs for the first time. Being able to have that experience is in itself unusual.